The Problem:

How to make prior-authorization processing easier and error free for Medicaid and its 1000+ Long Term Care Facilities in Ohio?

Medicaid Prior-Authorization Service
for Ohio's Counties and Nursing Homes

ProviderGateway-LTC™ for Medicaid Prior-Authorization: Overview

ProviderGateway LTC ™ makes Medicaid prior authorization easier and more convenient for Nursing Facility service coordination, documentation and provider compliance, while eliminating paper and reducing the opportunity for common errors. It eliminates the phone, fax, and snail mail attempts at correspondence, and much more in manual processing. All transactions are conveniently processed online!

Stays current with Ohio Department of Medicaid Directives

With an eye to the convenience of our users, we stay current with ongoing directives which affect the submission of the documentation for Admissions, Discharges and Transfers. Updates such as submissions to multiple agencies are easily accommodated, with no re-keying.

Collaboration

ProviderGateway-LTC™ tracks pending requests and authorizations and also assists in identifying other facilities who may be processing the same client at the same time – i.e., an early warning on potentially overlapping services.

ProviderGateway®

- State Medicaid (14 Agencies)
- County Medicaid (88 Counties)
- Nursing Homes (1000+)

Approval Alerts

Whenever patient status changes are entered into the system (e.g., approvals or denials by the county), our users are notified of the change through email and online alerts. This way nursing homes can take appropriate action as quickly as possible.

Low Investment

All that State/County staff and service providers need is internet access via a browser, and we do the rest. We provide the hosting and support, provide initial and ongoing training and upgrades as regulations require. This is a complete cloud solution!
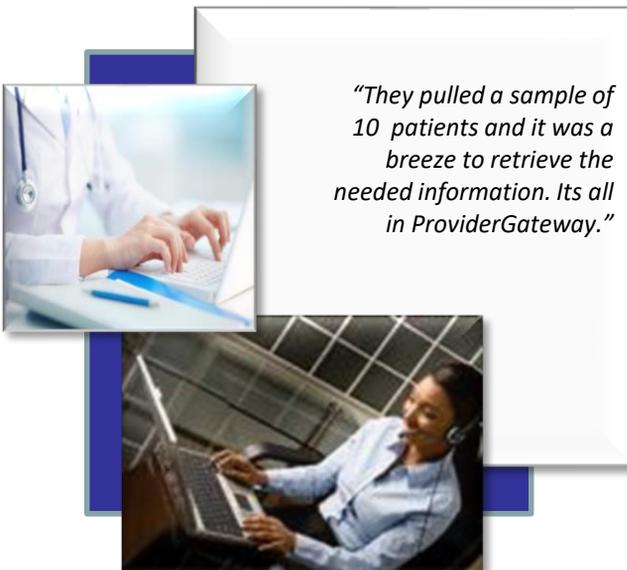
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Compliance and Audits

The ability to prove compliance quickly through detailed audit trails is of significant benefit to Nursing Facilities as well as the State Medicaid office. ProviderGateway-LTC™ has proved itself to be a reliable repository to support adjudication of claims as well as for post payment audits.

The savings are immense to all users, in terms of reduced turnaround time, reduced error rates, avoided penalties, avoided lost revenue, and lower manpower requirements.
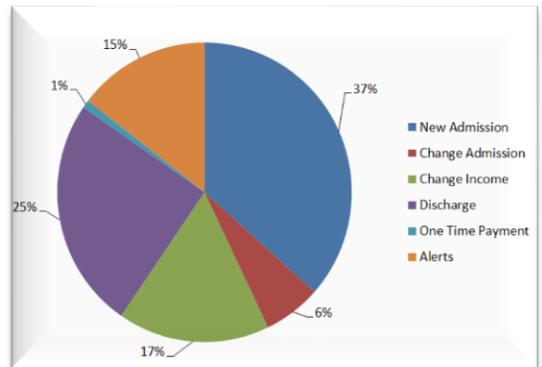
Reporting

A comprehensive set of reporting data is available for standard and custom reporting.

Transaction Summary:

Pie chart legend:
- New Admission — 37%
- Change Admission — 6%
- Change Income — 17%
- Discharge — 25%
- One Time Payment — 1%
- Alerts — 15%

User testimonials say it all…

"They pulled a sample of 10 patients and it was a breeze to retrieve the needed information. Its all in ProviderGateway."

Key Benefits

- Enforces edits and assists in preventing errors in the admit to discharge cycle

- Current and historical submittals and status organized in one easy to access location by multiple users in same facility

- Secure processing of all documentation, including scanned attachments to Ohio Department of Medicaid

- Continuously updated to meet Medicaid office directives for document processing

- Easy access for audit support.

Contact

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